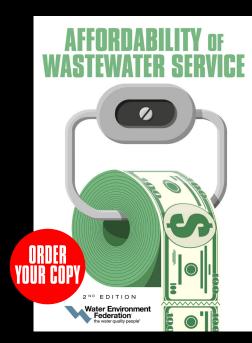
## WEIGHING RISING UTILITY COSTS AND CUSTOMER AFFORDABILITY



Affordability of service is vital to our communities. Yet, with rapid increases in infrastructure costs and rates to address aging infrastructure; defining, developing, measuring, and informing the public of assistance programs are more critical than ever!

WEF's newest edition of Affordability of Wastewater Service includes the information you'll need to consider when addressing affordability issues and customer concerns.

## **Key Features**

- Updated coverage on the evolution of low-income affordability issues relevant to the water sector
- The latest compilation of water sector customer affordability measures
- Summary update of the EPA financial capability assessment guidelines for enforcement action schedule development
- Compilation of various customer assistance programs and funding mechanisms utilized by utilities in the water sector
- Case studies demonstrating practical applications of various affordability programs

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