



Thank you for registering for WEF/AWWA The Utility Management Conference™ 2020

We are very excited about this year's event! Here are some key details for you to note as you make your final arrangements to join us in Anaheim.

Conference Location

[Hyatt Regency Orange County](#)

11999 Harbor Blvd.,
Garden Grove, California, 92840

Registration Hours

Located in Hyatt Regency Orange County, Regal Room.

Tues, Feb. 25
7:30 am - 5:00 pm

Wed, Feb. 26
7:30 am - 5:00 pm

Thurs, Feb. 27
8:00 am - 5:00 pm

Fri, Feb. 28
8:00 am - 12:00 pm

Conference Survey & Self Check-In

Conference Survey – All session feedback will be done via the mobile app. Please complete in-app feedback tool on individual presentations, sessions, workshops, and more.

NEW! Self Check-In – bring a printed copy of your registration confirmation, or have it ready on your mobile phone, in order to scan the barcode at one of the Self Check-In tablets. Attendees will also be able to search for their registration records by last name.

Pre-Conference Workshops

All pre-conference workshop programs are held on **Tues, Feb. 25**.

Separate registration fees apply. Please call Customer Service at 1-800-462-9420 to add a workshop to your registration.

Workshop A: A Utility Guide to Cyber Security: What Executives Need to Know and Practical Solutions to Achieve It

Room: Royal AB
8:30 am - 5:00 pm

Workshop B: The Digital Worker: Workforce Implications of Digital Tools

Room: Royal CD
8:30 am - 5:00 pm

Workshop C: Using Management Standards as Leadership Tools to Optimize Utility Performance

Room: Royal EF
8:30 am - 12:00 pm

Workshop D: Leveraging the AWWA M5 Manual with Effective Utility Management (EUM) Practices

Room: Plaza Terrace
8:30 am - 12:00 pm

Workshop E: Principles and Best Practices for Collaborative Delivery for Water Infrastructure Projects

Room: Royal EF
1:30 pm - 5:00 pm

Workshop F: Business Intelligence-Driven Utility

Room: Plaza Terrace
1:30 pm - 5:00 pm

[LEARN MORE](#)

Events, Program & Continuing Education

All events take place in the Hyatt Regency Orange County.

Opening General Session

Wed, Feb. 26
8:30 am - 10:00 am
Grand Ballroom ABCD

Networking Luncheon

Wed, Feb. 26
12:00 pm - 1:30 pm
Fountain Terrace

Networking Reception

Wed, Feb. 26
5:00 pm - 6:30 pm
Fountain Terrace/Main Pool

UMC Social with Speakers

Thurs, Feb. 27
5:00 pm - 6:00 pm
Fountain Terrace

Program & Conference Highlights

For full details:

[DOWNLOAD the Final Program \(PDF\)](#)

Continuing Education

You can [track your activity](#) in real-time for workshops, technical sessions and mobile sessions here.

Please ensure you scan your badge when entering and exiting that activity.

Optional Viewing

Brave Blue World Viewing

Wed, Feb. 26
12:20 pm - 1:15 pm
Royal Ballroom

Online Conference Proceedings, Mobile App & Social Media

Conference proceedings – consisting of manuscripts for each presentation, have been made available through an online portal.

Advance registrants within Full Conference, Daily, and Student categories will receive access to the Utility Management Conference 2020 online proceedings, via email, on Monday, Feb. 24. Onsite registrants will receive an access link following the event's conclusion.

Mobile App – WEF is pleased to offer the WEF Events Connect Mobile App which gives you access to all current and future WEF events, including WEF/AWWA Utility Management. Please search for and install our “WEF Events Connect” App. View full program details, then start building your #UMC20 agenda. Download **“WEF Events Connect”** now from the Google Play OR Apple App Store.

Use the App on other web-enabled devices: <https://ativ.me/pyn>.

Social Media – Remember to use #UMC20 on your tweets to join in on conference conversations!

Sustainable Development Goals & Green Initiatives at UMC20

All WEF and AWWA members and water professionals contribute to the UN Sustainable Development Goals (SDGs) every day they go to work.

To highlight the value of water, WEF is offering an SDG educational certificate to all UMC 2020 attendees who attend at least 3 SDG related sessions and complete the onsite form. When identifying sessions, virtually all conference programming is related to SDG 6: Clean Water and Sanitation. However, we have selected an extensive list of sessions that directly address a key target for multiple SDGs.

Please track all sessions you attend, submit your completed SDG form to the conference registration desk, and we will e-mail you the UMC 2020 SDG Awareness Professional Development Certificate after the event.

To participate, please pick up the [UMC 2020 SDG worksheet](#) from the conference registration desk and be sure to return it before heading home.

Learn more about [Green Initiatives at WEF/AWWA The Utility Management Conference](#).

Thank you to our current conference-wide sponsors for their support.

The logo for Hazen, featuring the word "Hazen" in a bold, serif font with a horizontal line underneath.

Silver Sponsor

The logo for HDR, featuring the letters "HDR" in a bold, sans-serif font.

Bronze Elite Sponsor