

## Hyatt Regency San Antonio Riverwalk

123 Losoya Street | San Antonio, TX 78205 | Tel. 210.222.1234

**In the event of a medical or other emergency while in the Hotel:**

**Dial 55 from a Hotel landline (“house”) phone.**

You’ll be connected to Hotel Security, who will dispatch EMS and/or evacuate the building. Do not call 911 from your mobile phone.

**If the emergency occurs during a meeting:** inform WEF staff stationed at Badge Pick-up on the Ballroom Level. They will communicate with the Hotel and assist with directing first responders.

**If the emergency occurs in your guest room:** dial 55 from your room phone to alert Hotel Security to the situation & location.

**\*\*SEE NEXT PAGE FOR MORE INFORMATION!\*\***

### Badge Pick-up / Meeting Registration

Located on the Lobby Level, staffed as follows:

Weds. February 5	10:00 am – 5:00 pm
Thurs. February 6	7:30 am – 5:00 pm
Fri. February 7	7:30 am – 5:00 pm

### Don’t Miss:

#### Networking Reception

All registrants & spouses/family are welcome to attend the reception on **Thurs. February 6, from 6:00 pm to 7:30 pm** in the **Garden Terrace Room** on the Lobby Level of the Hotel.

### Wi-Fi in Meeting Rooms

To connect:

1. Select the wireless network named **WEF@Hyatt**
2. Open your internet browser. You should be transferred to the PSAV login webpage. If you are not transferred, please type google.com into your address bar and click “go”, which should transfer you to the PSAV login webpage.
3. Enter the code **MIDYEAR2020** (*all capital letters*) and click on the “connect” button.

### Hyatt Regency San Antonio thinks GREEN

Hyatt Regency partnered with City Public Service (CPS Energy), the City of San Antonio’s electricity provider to reduce enough energy to save approximately \$83,000 in annual energy costs. Hyatt Regency San Antonio is the only recognized hotel in San Antonio to earn the ReWorksSA Gold Certified Chartered Recycling Business Certification.

## Hotel Services

### Business Center

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The Business Center is operated by FedEx and is located on the Ballroom Level near Rio Grande Ballroom. The Business Center offers two (2) computer stations with a laser printer, fax machine, scanner, color copier and two (2) desktop ports with printers. Standard business center supplies are also available for purchase.

Please contact the Business Center directly at (210) 510-4760, via email at [usa5577@fedex.com](mailto:usa5577@fedex.com) or you may go through the Hyatt Operator (0).

A FedEx associate is available to assist during the following time periods:

Monday – Friday: 7:00am-5:00pm, Saturday: 10:00am-3:00pm and Closed Sunday.

### Fitness Center

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The StayFit gym is open 24 hours a day and features the latest Life Fitness cardio equipment with touch-screen LCD Life Fitness Signature Series Strength Training equipment, free-standing abdominal board, large yoga and stretching mat, and exercise balls. This facility is located on the 11th floor.

### Dining

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#### **Q Kitchen | Bar** (located in the lobby)

Breakfast & Lunch Open daily, 6:30 am – 2:00 pm

*Serving daily hearty breakfast buffet in Q Kitchen before a day of exploring everything San Antonio has to offer.*

#### **Q Bar**

Sunday through Thursday, 4:00 pm - 12:30 am

Friday, 4:00 pm – 2:00 am

Saturday – Sunday, 11:00 am – 2:00 am

*Located in the lobby offering full service meals options.*

#### **Room Service**

Breakfast, 6:00 am - 11:00 am

All Day Dining, 11:00 am – 12:00 am

Late Night Dining, 12:00 am - 6:00 am

## Health Care Services near the Hotel

### Drugstores / Pharmacies

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#### Walgreens

300 E. Houston Street | Tel. 210.424.3462  
(located across street + 2-blocks from Hotel)

#### Store Hours

Open daily 7:00 am – 9:00 pm

#### Pharmacy Hours

Mon. – Fri. 8:00 am - 6:00 pm

Sat. & Sun. Closed

#### H-E-B (supermarket)

516 S Flores St. | Tel. 210.444.1879  
(10 minute drive from Hotel)

#### Store Hours

Open daily 6:00 am – 12:00 am

#### Pharmacy Hours | Tel. 404.233.9484

Mon. – Fri. 9:00 am – 6:00 pm

Sat & Sun 10:00 am – 5:00 pm

### Hospital Emergency Rooms

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#### Santa Rosa Hospital

333 N Santa Rosa Street | Tel. 210.704.2122  
(1.2 miles from Hotel)

Available 24-hours daily

#### Methodist Hospital

1310 McCullough Ave | Tel. 210.757.2200  
(1.5 miles from Hotel)

Available 24-hours daily

### Urgent Care Facility (non-emergency)

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#### Concentra Urgent Clinic

400 E. Quincy Street | Tel. 210.472.0211  
(1-mile from Hotel)

Open daily 8:00 am – 6:00 pm