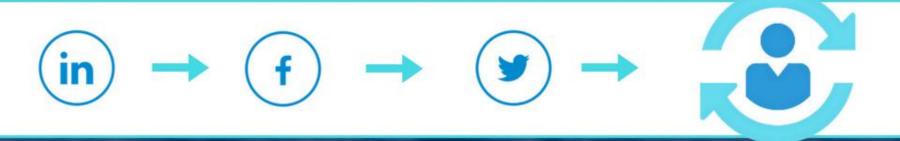
GET ENGAGED!

Marrying Social Media with your Member Engagement Strategies



presented by:



Brian Hartlove - Director, Marketing Water Environment Federation

Jennifer Williams - Marketing Manager Water Environment Federation

Alicia Fuentes -Marketing Specialist Water Environment Federation

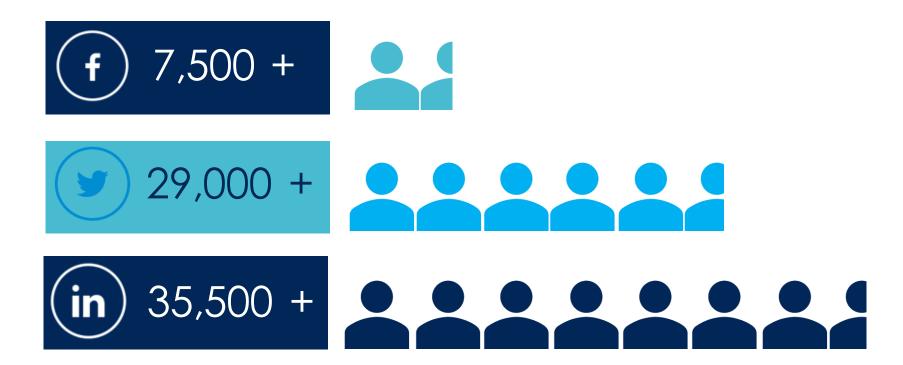
Rahkia Nance - Communications Specialist Water Environment Federation

WELCOME An introduction to today's presenters



| WEF SOCIAL MEDIA BY THE NUMBERS

Followers in Increments of 5,000 including WEF and WEFTEC profiles



I A WEF SOCIAL MEDIA CAMPAIGN





| GETTING THE CONVERSATION STARTED!





KEY BENEFITS OF SOCIAL MEDIA USAGE



Free and Fast

- Quick to set up
- No cost for general posting
- Accessible from anywhere



Measurable Goals

- Short-term: Increase website visits, registration numbers
- Long-term: Grow membership



Expanded Reach

- Connect with local decision-makers
- Find 'water-minded' people
- Identify potential new audiences



| NEW OPPORTUNITIES FOR MAS

 Member Engagement and Advocacy



 Event and Product Promotion



Member Recruitment



| MEMBER ENGAGEMENT

What Is MEMBER ENGAGEMENT?

 Member engagement refers to the amount of time and attention members pay to our organization's activities.

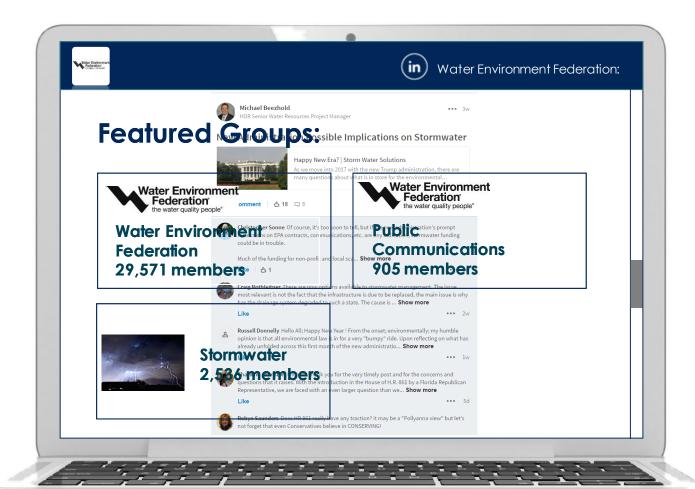
How can MAs increase MEMBER ENGAGEMENT?

- Ask members questions.
- Listen to what members are saying.
- Spend time with members.

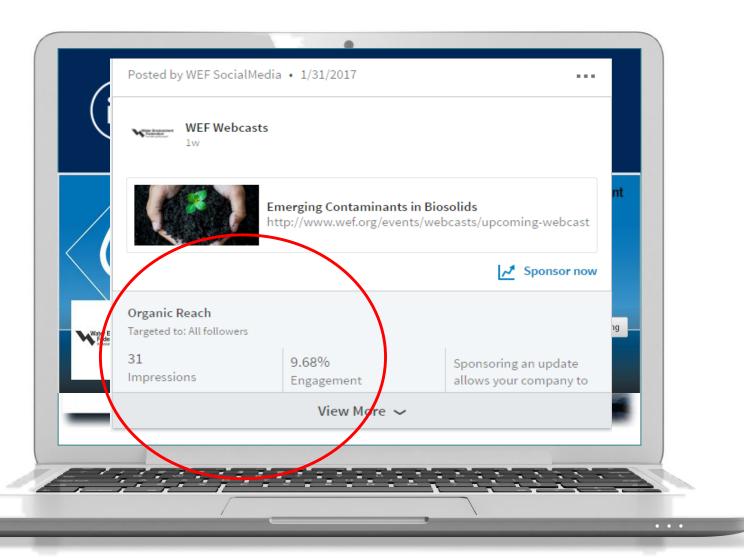




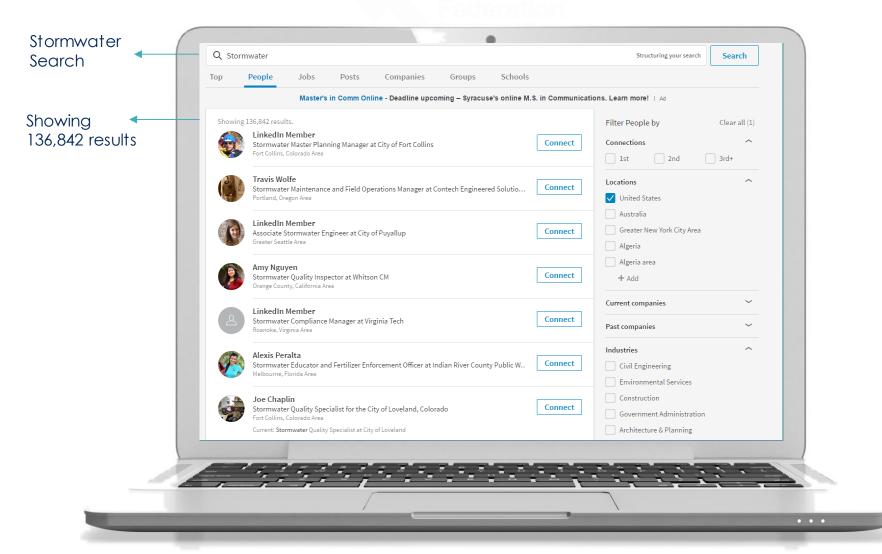
| MEMBER ENGAGEMENT AND ADVOCACY



| PRODUCT AND EVENT PROMOTION



MEMBER RECRUITMENT





| SOCIAL MEDIA RESOURCES

WEF Member Association Resource Center

<u>Social Media Strategy and Editorial Templates</u>

Social Media Strategy Recommendations

Social Media Tools for Non-Profits

Social Media and Event marketing

<u>Creative/Design Resource</u>



| WHAT ARE YOUR NEXT STEPS?

- 1. Connect with WEF and other power users on social media who align with your membership.
- 2. Look for registration announcements on upcoming Social Media Overview Webcasts:
 - Social Media Basics for MAs PCOC (Spring)
 - Facebook
 - Twitter
 - LinkedIn
 - YouTube
- 3. Start developing your social media strategy
 - Visit the WEF Member Association Resource Center for a copy of this presentation and look for additional supporting information to be added soon.



| SOCIAL MEDIA Q & A





THANK YOU! Increase your member engagement!

