#### Retaining Members

(Is there a Secret?)



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#### **How to Participate Today** File View Help - Audio Modes O Phone call • Listen using Mic & Speakers Transmit (Plantronics Savi 7xx-M) ~ Or, select "Use Telephone" 43) and dial the conference Receive (Plantronics Savi 7xx-M) (please remember long Talking: Liz Davis distance phone charges apply). Submit your questions using the Questions pane. [Enter a question for staff] A recording will be available for replay shortly after this Send webcast. Webinar ID: 608-865-371 **GoTo**Webinar

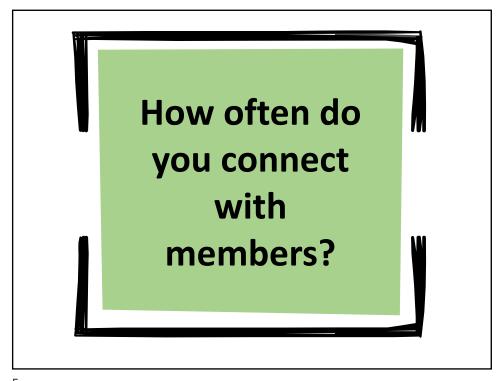
Great to be with you!

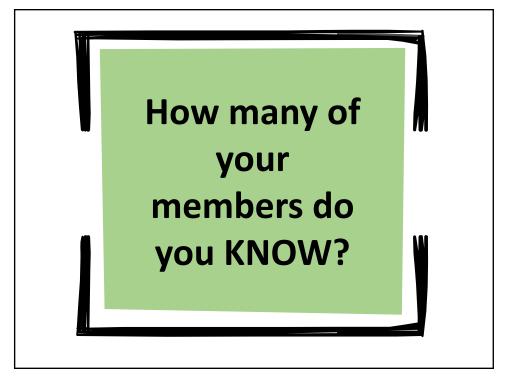
Let's talk!

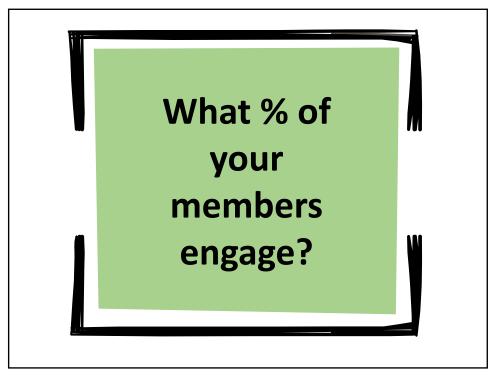


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#### Engagement is ...







Photo Credits: NEWEA, VWEA, AZ Water Assn

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# How do we amplify relationships?

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### Defining moment

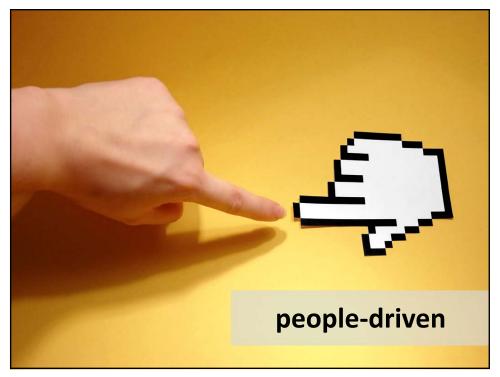
**Memorable + Meaningful** 

"I attended the convention this last week and it was amazing. I learned a lot of teaching methods for all instruments and even things for just life in general. ... and was worth the nineteen-hour drive crammed in a fifteen passenger bus with twelve people and no trunk space."

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# How do create experiences?







access vs. ownership

How can we optimize access?

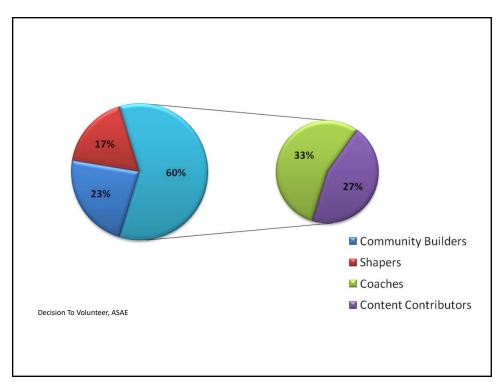
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## How can we be accessible?

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