

WE CREATE IMPACT FOR CLEAN WATER



2017 WEF PROGRESS REPORT

WE ARE WEF

A MESSAGE FROM WEF LEADERSHIP CREATING IMPACT FOR CLEAN WATER

As we reflect over the accomplishments and progress that we achieved together in 2017, it's clear that the heartfelt passion of WEF members and our partners has left a positive impact on the future of water and the communities that we so proudly serve.

The water sector has steadily and reliably worked together to develop and implement advanced water treatment technologies, efficient operating systems, and a research portfolio that accelerates innovative water management.

WEF and our members have been at the forefront of these efforts and together, we have made incredible strides in protecting public health and the environment since our founding in 1928.

Moving forward, it's essential that we build on this progress by developing an aspirational vision for water that galvanizes broad public appeal for water research and infrastructure funding; increases public awareness of the value and importance of water; pushes water research and innovation forward; and nurtures a robust and united water workforce.

The world will always need clean water and we are the people who are shaping its future.

We sincerely thank WEF members, Member Associations (MAs), and all our water sector colleagues for an outstanding and meaningful year. We hope you will continue creating impact in your communities in 2018 by reflecting on what we accomplished together in 2017.



Eileen O'Neill, WEF Executive Director



Rick Warner WEF President, 2016-2017



Jenny Hartfelder WEF President, 2017 – 2018

CARRY ON FOR CLEAN WATER

WE CREATE IMPACT

We believe everyone should have reliable access to clean, safe water. With your support, WEF provides the educational programs, services, and training that advance water innovation and unites our global network of water professionals around the common goal of protecting public health, the environment, and quality of life.

2017 brought us one step closer to this vision.

It was a huge year for us. You gave your time, resources, and heart to WEF, to each other, and to the communities you serve. Together, we created more impact than ever before.

The foundation of WEF membership is simple: every member contributes to making our world a better place by choosing to work in water.

WEF transforms that passion and collective knowledge into "The Power of WE," a dynamic force that supports a strong and stable water sector; provides leadership and professional development opportunities; and progresses our shared goal of improving water quality around the world.



WE CONNECT

WATER PROFESSIONALS





SHARING KNOWLEDGE

In February, we brought together 20 members of WEF staff and representatives from 39 MAs for a special Knowledge Sharing Workshop. An icebreaker reception was followed by two days of discussions, presentations, and break-out sessions.

We continued to provide high-quality supplemental technical content for MA journals and online newsletters. In 2017, nearly 30 MAs published at least one of the 10 articles written by our technical, government affairs, and communications staff as well as members of our Board of Trustees, technical committees, and experts in the field.

Such a great meeting there wasn't a wasted minute on the agenda. I learned so much and enjoyed everyone I met.

- Georgia AWP

Thank YOU! What a fabulous workshop! We have all been enriched and feel a stronger bond with WEF's programs and more importantly, staff!

- anonymous

WATER WEEK 2017

ELEVATING WATER AS A NATIONAL PRIORITY

 >300 members came to Washington, D.C. in March for the National Water Policy Fly-In
 35 U.S. states were represented
 WEF Member Congressional & EPA visits

>150 water advocates attended the inaugural Rally for Water

WEF, along with eight other national water associations, drafted a joint document requesting that Congress and the Trump administration fully fund the U.S. Environmental Protection Agency's (EPA) National Priorities Research Funding program. WEF took the lead on a separate climate change fact sheet as an additional resource for congressional office visits completed by our members and those from other water associations.



From March to May, a total of 221 members from 41 MAs came together to exchange ideas and experiences at the 2017 WEF/MA Exchange (WEFMAX) meetings in San Juan, Puerto Rico; Cincinnati, Ohio; Winnipeg, Manitoba, Canada, and Austin, Texas.

Representatives from 18 MAs gave presentations about membership, committees, operators, and public communications: Arkansas, AZ Water, British Columbia, Central States, Chesapeake, Georgia, New England, New York, North Carolina, Michigan, Ohio, Pacific Northwest, Puerto Rico, Rocky Mountain, Virginia, South Carolina, Texas, and Western Canada.

HURRICANE RELIEF

WEF bolstered the work of MAs to support the hurricaneimpacted communities in Texas, Florida, Puerto Rico, and the U.S. Virgin Islands. We made a \$10,000 donation and issued a call for additional financial donations to the Water Environment Association of Texas Hurricane Harvey Relief Fund and the American Red Cross for Hurricanes Irma and Maria.

For more long-term assistance, we submitted a letter to the White House and Congress requesting the prioritization and funding of resilient water infrastructure rebuilding projects in the aftermath of the storms. A disaster aid bill, which contained similar language, was advanced in Congress in December.

WATER ADVOCATES

Our network of water professionals reaches across every state and community, in every congressional district, to get the word out about the value of water and steps needed to protect it. In 2017, 441 letters were sent to U.S. representatives on six focused topics: FY17 and FY18 funding for State Revolving Funds and the Water Infrastructure Finance and Innovation Act, tax exempt municipal bonds, Waters of the U.S., wipes, and funding for research and technology.

WEFCARES

This new initiative highlights the important contributions of our members to communities such as the WEF Community Service Project and Water Palooza at WEFTEC as well as the support of charities and fundraising activities such as Water For People and Jammin' 4 Water.

A LASTING LEGACY

Celebrating its 10th WEF Community Service Project, WEF's Students & Young Professionals Committee (SYPC) and more than 200 volunteers left a lasting water legacy in the WEFTEC 2017 host city. The construction of a bioswale with native plants and a permeable outdoor classroom area will help raise water awareness and mitigate stormwater at Chicago's Manierre Elementary School for many years to come.

WE ENRICH

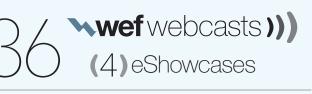
THE EXPERTISE OF WATER PROFESSIONALS



22,860 registrants 1,011 exhibitors 305,600 net square feet of floor space

wef Specialty Conferences

	FIRST TIME
WATER INNOVATION	MEMBERS ONLY 165
RESIDUALS AND BIOSOLII	DS 793
GREAT WATER CITIES	115
COLLECTION SYSTEMS	542
IRR FORUM	105
NUTRIENT SYMPOSIUM	250
TOTAL ATTENDEES	1,970



TOTAL PARTICIPANTS

Highest attended webcast

"What to Expect in the Trump Era and 115th Congress"

WHAT A HOOT!

We launched the On-Demand Wastewater Library (OWWL) – an extensive, peer-reviewed library of operations & maintenance information that provides science-based principles and best management practices for today's utilities of the future.

WATER ENVIRONMENT RESEARCH EXPANDS ACCESS



In May, we began offering the option of open access for all articles published in *Water Environment Research*, our flagship research journal. This new initiative is a value-added benefit of the already

established Open Access Program, which features one pre-selected article per a month.

MOPS ARE THE TOPS

We released seven new book titles including a new one-volume edition of Design of Water Resource Recovery Facilities (MOP 8) and the 23rd edition of Standard Methods for the Examination of Water and Wastewater.

Another of our popular manuals, *MOP-11*, received the 2017 Silver EXCEL Award from the Association of Media & Publishing for outstanding direct mail promotion.

STOCKHOLM JUNIOR WATER PRIZE



Two times a winner! The New Yorkbased team of Rachel Chang and Ryan Thorpe were named winners of

both the U.S. and international Stockholm Junior Water Prize competitions with their simplified method of detecting and purifying contaminated drinking water.



A total of 33 countries sent their national winners, including 2017 Canadian winner Nicole Schmidt, to Stockholm during World Water Week in August.



OPERATIONS CHALLENGE HITS 30!

Prepared by hours of practice, 44 teams from the U.S., Canada, Argentina, and Denmark participated in the 30th annual competition. Two teams from Texas, the TRA CReWSers (Division I) and Aqua Techs (Division 2), bested a record number of competitors to take top honors.



Operations Challenge was recognized with the 2017 Silver "Power of A" Award from the American Society of Association Executives.

BEST OF THE BEST

Thousands of operators have competed in Operations Challenge since the first event in 1988. To help celebrate three decades of pulse-pounding action and operator dedication, we held the "Best Operations Challenge Team of All-Time" contest. More than 23,000 votes were cast from October to November with the LA County Wrecking Crew jumping ahead to take the win.



WE INCREASE

THE AWARENESS AND IMPACT OF THE VALUE OF WATER

PUBLIC AWARENESS STRATEGY

The most important way WEF and our members work to increase the awareness of the impact and value of water is through public outreach and awareness. Central to this is a new public awareness strategy that was developed in 2017 and will be implemented in 2018.

The strategy includes the continuation of the popular #MyWaterLegacy social media campaign; revitalizing the Water's Worth It[™] messaging program; conducting communications webinars for MAs/members; and promoting existing toolkits and materials.



One united, national voice for water. We continued our work as a founding supporter of the national Value of Water Campaign and began exploring opportunities to expand the messaging beyond the U.S.

COMMUNICATING THE VALUE OF WATER TOOLKIT





As a complement to the national VOW Campaign, WEF partnered with the American Water Works Association (AWWA) on a customizable toolkit to meet the more specific needs of our respective members and utilities. The kit includes colorful infographics, social media graphics, bill stuffers, radio PSAs, and a fun kids activity.

#MYWATERLEGACY GOES PLATINUM

Our #MyWaterLegacy social media campaign has been a fantastic way to showcase how the future and legacy of water is built over time.

First launched in 2016, the My Water Legacy video received the 2017 Platinum AVA Digital Award for best motivational video.

We continued the popular My Water Legacy series in WEF Highlights. Featuring one profile per month, seven of the published and upcoming stories were the result of readers being inspired to share after reading a previous article.

We also featured the interactive #MyWaterLegacy Wall at WEFTEC 2017. Attendees were encouraged to anonymously submit responses to two contrasting questions: "What is your greatest fear around your water legacy?" and "What is your greatest hope for your water legacy?"



NEW BILL STUFFERS RELEASED IN 2017

70,000

MPRESSIONS



A total of 15 podcasts were released through the new Words on Water podcast series, which features conversations with the world's most influential water leaders. Published every two weeks, new and previously recorded episodes are available for download. More than 6,300 downloads were recorded from the mid-September launch through the end of the year.

WE PROVIDE

A PLATFORM FOR WATER SECTOR INNOVATION





UNLEASH GLOBAL INNOVATION LAB 2017

In August, a team from WEF joined a thousand young water leaders from 100 countries in Copenhagen, Denmark, to disrupt innovation by creating real, scalable solutions to the UN Sustainable Development Goals at the Unleash Global Innovation Lab.

PARTNERING FOR IMPACT

In 2017, we signed three new Memoranda of Understanding with the Stormwater Alliance, Smart Water Networks, and American Biogas Council. We also formalized our long-term partnership with BlueTech Research to enhance our collaborative efforts to advance research in the water sector.

A SHARED VISION FOR WATER

We brought together more than 35 diverse water leaders to create a Shared Vision for North American Water Policy. Based on the UN's Sustainable Development Goals, the intent is to produce a clear, concise, and actionable roadmap for the future of water in the U.S. and Canada.

COMMITMENT TO RESEARCH

In October, the Water Environment & Reuse Foundation (WE&RF) and AWWA's Water Research Foundation announced their plan to merge. Remaining true to our commitment to research and innovation, the WEF Board approved a \$75,000 donation to support the ongoing and future work of this newly integrated organization.

STUDENT DESIGN COMPETITION

A record 17 teams participated in the SYPCorganized 2017 Student Design Competition. The team from the University of Guelph (Ontario, Canada) were first time winners in the environmental design category; the University of Colorado - Boulder claimed their third win in the wastewater design category.

WATER LEADERSHIP INSTITUTE

Encouraging innovation, entrepreneurship, and professional commitment from future water leaders

Forty new graduates joined the Water Leadership Institute (WLI), bringing the total to 183 since 2012. The new George S. Hawkins Scholarship, announced at WEFTEC 2017, will cover WLI tuition for one recipient beginning with the class of 2018.

5

AFFORDABILITY

We partnered with six other water associations to release *Navigating Legal Pathways to Rate-Funded CAPs Guide*, which assesses the feasibility of ratefunded customer assistance programs in each state.

SPOTLIGHT ON WATER REUSE

WATER REUSE POSITION STATEMENT

In September, we released a new position statement that outlines our priorities for the promotion of water reuse as a sustainable water management practice.

MAPPING UTILITIES OF THE FUTURE

We added Water Reuse to our popular Roadmap series, which outlines best practice standards to help navigate related technical, financial, social, and healthrelated challenges as well as recommendations from 30 leaders on water reuse implementation.

SHARE A BREW, BUILD AWARENESS

We created the Pure Water Brewing Alliance, an informal group of utilities, brewers, associations, and companies, who are working together to promote the benefits of high-quality, purified water and advancing water sustainability through reuse.

LEADERS INNOVATION FORUM FOR TECHNOLOGY

In September, LIFT announced a new partnership with Current, a Chicagobased initiative with a similar mission to accelerate technical advances and policy solutions. This new collaboration creates opportunities for promising water technologies identified by LIFT to be validated through Current's newly launched Demonstration program.

To better connect innovators on the ground, LIFT partnered with NACWA to award 32 professionals from 11 utilities with the LIFT 2017 Scholarship Exchange Experience for Innovation & Technology, which helps fund travel to other utilities with innovations of interest.

ADDRESSING NUTRIENTS

WEF, the U.S. Water Alliance, and the National Association of Clean Water Agencies (NACWA) jointly released Addressing Nutrient Pollution in Our Nation's Waters: The Role of a Statewide Utility, which outlines cost-effective, results-driven management options.

STORMWATER

The Stormwater Institute held its first member policy forum at the National Water Policy Fly-In in March and began working on the first-ever national MS4 Needs Assessment Survey.

RESIDUALS & BIOSOLIDS

We released a new fact sheet on funding opportunities for bioenergy and greenhouse gas and a guidance document for Utility University Partnerships (prepared in partnership with LIFT, the WEF Research & Innovation Committee, the Association of Environmental Engineering and Science Professors, and the International Water Association).

GROWING A GREEN WORKFORCE



From June to December, more than 200 individuals were certified for green infrastructure jobs under the initial rollout of the National Green Infrastructure Certification Program.

With the support of our national partner utilities, we are preparing for a national rollout in 2018.



WE CELEBRATE

EXCELLENCE IN WATER



RECOGNIZING UTILITIES WITH FUTURE-FOCUSED INITIATIVES

Program partners include WEF, NACWA, WE&RF (now known as The Water Research Foundation) and Water Reuse, with support from EPA.

Atlantic County Utilities Authority (New Jersey) Beaufort-Jasper Water & Sewer Authority (South Carolina) Brunswick Regional Water and Sewer (North Carolina) Chesterfield County Department of Utilities (Virginia) City of Cape Coral (Florida) Little Rock Water Reclamation Authority (Arkansas) City of Phoenix (Arizona) City of Phoenix (Arizona) City of Quincy (Washington) City of Raleigh Public Utilities Department (North Carolina) City of St. Cloud (Minnesota) Columbus Water Works (Georgia) Greenville Renewable Water Resources (South Carolina) Greenwood Metropolitan District (South Carolina) Hanover Sewerage Authority (New Jersey) Lancaster Area Sewer Authority (Pennsylvania) Loudon Water (Virginia) Lowell Regional Utility (Massachusetts) West County Wastewater District (California)

These utilities are being recognized for a second year but for a new area of performance.

City of Fayetteville (Arkansas) DC Water (District of Columbia) Gwinnett County (Georgia) King County (Washington) Miami-Dade Water & Sewer (Florida) San Francisco Public Utilities Commission (California) Tucson Water (Arizona)

NATIONAL MUNICIPAL STORMWATER AND GREEN INFRASTRUCTURE AWARDS

In addition to highest overall scores (•), this year's recipients were awarded gold (•) or silver (•) certificates based on their level of performance in innovation or program management.

INNOVATION		PROGRAM MANAGEMENT		
PHASE 1	PHASE 2	PHASE 1	PHASE 2	

OVERALL HIGHEST SCORES									
City of Austin, Texas, Watershed Protection Dept.	• •		••						
Capitol Region Watershed District, St. Paul, Minn.		• •		• •					
HIGHEST SCORE IN INNOVATION									
Boston Water and Sewer Commission	• •		•						
Lake Havasu City, Ariz.									
HIGHEST SCORE IN PROGRAM MANAGEMENT									
City of Alpharetta, Ga.	•		• •						
City of Alexandria, Va.		•							
City of Corpus Christi, Texas	•		•						
City of Corpus Christi, Texas City of Dayton, Ohio; Department of Water	•		•						
City of Dayton, Ohio;	•		•						
City of Dayton, Ohio; Department of Water	•	•	•	•					
City of Dayton, Ohio; Department of Water City of Grand Rapids, Mich.	•	•	•	•					
City of Dayton, Ohio; Department of Water City of Grand Rapids, Mich. City of Surprise, Ariz.	• • • • • • • • • • • • • • • • • • • •	•	•	•					

2017 WEF FELLOWS

Eleanor Allen | Water for People (Denver) Rajendra Bhattarai | Austin Water Utility (Texas) James Clark | Black & Veatch (Los Angeles) Paul Dombrowski | Woodard & Curran (Holyoke, Mass.) Al Goodman | CDM Smith (Pekin, Ind.) April Gu | Northeastern University (Boston) Ed McCormick | McCormick Strategic Water Management (Oakland, Calif.) Sandra Ralston | Consensus LLC (Isle of Palms, S.C.) Thomas Sigmund | Green Bay Metro Sewerage District (Green Bay, Wis.) James E. Smith Jr. | Retired Emeritus Chair (Cincinnati, Ohio) Daniel Zitomer | Marquette University (Milwaukee)

WEF EXCELLENCE AWARDS

INDIVIDUAL SERVICE AND CONTRIBUTION AWARDS

Camp Applied Research Award Michael Stenstrom

Emerson Distinguished Service Medal Karen Pallansch

Outstanding Young Water Environment Professional Award Michelle Hatcher

W. Wesley Eckenfelder Industrial Water Quality Lifetime Achievement Award Al Goodman

Enos Loy Stover

Water Heroes Award

City of Dallas (Texas) - Water Utilities (DWU) - Central Wastewater Treatment Plant (CWWTP)

Renewable Water Resources, Greenville, South Carolina Steven Stire and Doug Nielsen, Suncor Firebag Facility, Alberta, Canada

EDUCATION AWARDS

WEF Canham Graduate Studies Scholarship Sneha Shanbhag, Carnegie Mellon University

Fair Distinguished Engineering Educator Medal Dr. Spyros Pavlostathis, Georgia Institute of Technology

Media and Public Education Medal Elizabeth Brackett

Public Communication and Outreach Program Awards | Individual Category Robert Bates

Public Communication and Outreach Program Awards | Member Association Category Water Environment Association of Texas (WEAT)

Public Communication and Outreach Program Awards | Other Category Water Replenishment District of Southern California

OPERATIONAL AND DESIGN EXCELLENCE AWARDS

Collection Systems Award Keith McCormack

Innovative Technology Wipes Ready® Grinders - JWC Environmental

Aqua Assist - Drylet LLC

*Hydro*FLOW I Range Products (Powered by Hydropath technology) -*Hydro*FLOW USA LLC

Morgan Operational Solutions Award Peter M. Brown; TransAqua

Schroepfer Innovative Facility Design Medal Completion of the Calumet Tunnel and Reservoir Plan (TARP) - Metropolitan Water Reclamation District of Greater Chicago

Water Quality Improvement Award Completion of the Calumet Tunnel and Reservoir Plan (TARP) - Metropolitan Water Reclamation District of Greater Chicago

PUBLISHED PAPER AWARDS

Eddy Wastewater Principles/ Processes Medal

Investigations into Improving Dewaterability at a Bio-P/Anaerobic Digestion Plant, Rebecca Alm, Adam W. Sealock, Yabing Nollet, and George Spouse, *Water Environment Research*, November 2016, v. 88, no. 11, pp. 2082-2093

Gascoigne Wastewater Treatment Plant Operational Improvement Medal Activated Sludge Sleuthing, Tom Fitzwilliams, Matthew Castillo, and Trevor Ghylin, Water Environment & Technology, July 2016, v. 28, no. 7, p. 37 WEF Project Excellence Award Alexandria Renew Enterprises State-of-

the-Art Nitrogen Upgrade Program Owner: Alexandria Renew Enterprises

Designer: CH2M

Construction Manager: Jacobs Engineering

Construction Manager at Risk: Clark Construction/Ulliman Schutte Joint Venture

MWRDGC Stickney Water Reclamation Plant Nutrient Recovery Facility

Owner: Metro Water Reclamation Plant of Greater Chicago (MWRDGC)

Design/Builder: Black & Veatch Technology Provider: Ostara Nutrient Recovery Technologies

Riverhead, NY Water Resource Recovery Facility Upgrade and Reuse Program

Owner: Town of Riverhead, NY/Riverhead Sewer District

Designer: H2M Architects + Engineers

WEF Safety Award

Linden Water Resource Recovery Facility

McKee Groundwater Protection,

Restoration or Sustainable Use Award Biodegradability of Nonionic Surfactant Used in the Remediation of Groundwaters Polluted with PCE, Luz Breton-Deval, Elvira Rios-Leal, Héctor M. Poggi-Varaldo, and Teresa Ponce-Noyola, Water Environment Research, 2016, v. 88, no. 11, pp. 2159-2168

Rudolfs Industrial Waste Management Medal

Forward Osmosis Desalination in Upstream Oil and Gas: Impacts of Produced Water Exposure on Membrane Physiochemical Properties and Contaminant Transport, Bryan Coday, Julia Regnery, Elizabeth Bell, Taylor Poynor, Rudy Maltos, Shalom Fox, and Tzahi Cath, Proceedings of WEFTEC 2016

WE LEAD

A STRONG & STABLE WEF FOR THE FUTURE

We added a new program to our well-established awards and recognition program, which celebrates individuals and organizations who have made outstanding contributions to WEF and the water profession.

Announced in April, the WEF Volunteer Service Recognition Program honors the exceptional leadership of WEF members who have significantly contributed to the successes and achievements of the organization by serving on a WEF committee or in the WEF House of Delegates.

WEF VOLUNTEER SERVICE RECOGNITION PROGRAM

Collection Systems Committee Luis Leon Robert Villee

Disinfection & Public Health Committee Gary Hunter

House of Delegates Todd Boling Thea Hughes Lance Manabe

Operations Challenge Committee Brenna Durkin Public Communication &

Plant Operations Committee

Outreach Committee Jim Condon (late)*

Sidney Innerebner

Small Community Committee Robert Rubin

Students and Young Professionals Committee Tim Moran

Watershed Management Committee Chein-Chi Chang

* A special In Memoriam for Mr. Condon is featured in the February 2018 issue of WEF Highlights.

OUTGOING COMMITTEE CHAIRS

Awards Alec Mackie | 2015 - 2017

Collection Systems Luis Roberto León | 2016 - 2017

Committee Leadership Council John Trofatter | 2015 - 2017

Disinfection Naoko Munakata | 2015 - 2017

Laboratory Practices Stacie Crandall | 2014 - 2017

Membership George Vercelli | 2014 - 2017

Residuals & Biosolids Chris Peot | 2015 - 2017

Stormwater Heather Harris | 2015 - 2017

Students & Young Professionals Michelle Hatcher | 2015 - 2017

Technical Practice Eric Rothstein | 2014 - 2017

Treatment Community of Practice Janet Cann | 2015 - 2017

Sustainability Community of Practice Ifetayo Venner | 2015 - 2017

Outreach & Innovation Community of Practice Todd Boling | 2015 - 2017

Leadership Development & Recognition Community of Practice Terry Krause | 2015 - 2017



2016-2017 WEF Board of Trustees (from left to right):

President Rick Warner, Reno, Nev.; Lynn Broaddus, Minneapolis, Minn.; Peter Vanrolleghem, Quebec City, Canada; Karen Kubick, San Francisco, Calif.; Past President Paul Bowen, Atlanta, Ga.; Secretary/Executive Director Eileen O'Neill, Alexandria, Va.; Vice-President Tom Kunetz, Chicago, Ill.; President-Elect Jenny Hartfelder, Denver, Colo.; Claus Homann, Aarhus, Denmark; Jackie Jarrell, Charlotte, N.C.; Joan Hawley, Muskego, Wis.; and Treasurer Ralph Exton, Trevose, Pa.



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WEF is headquartered in Alexandria, Va., just outside of Washington, D.C.

To contact us, call toll-free at 1.800.666.0206 or 1.703.684.2400 ext. 7980 ; e-mail csc@wef.org; or write to: Water Environment Federation 601 Wythe Street, Alexandria, VA 22314-1994 USA

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